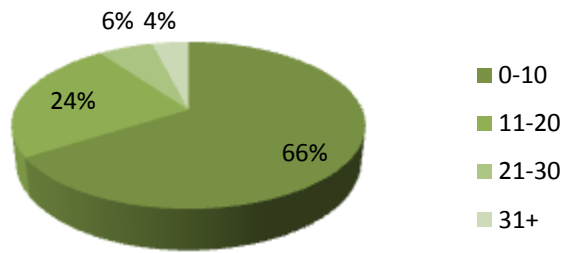


Charlotte Survey Results

What is your average number of grooms per day?

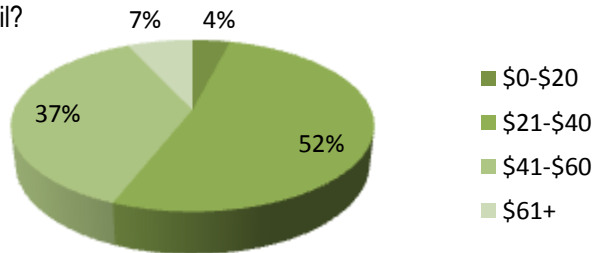
0-10	66%
11-20	24%
21-30	6%
31+	4%



What is your average groom cost not including retail?

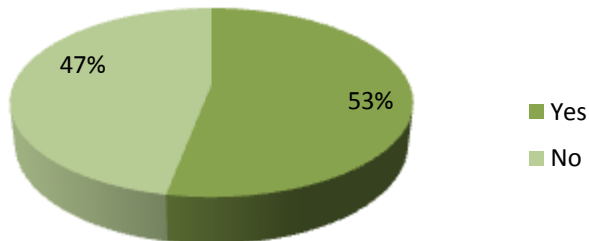
\$0-\$20	4%
\$21-\$40	52%
\$41-\$60	37%
\$61+	7%

Average National Grooming Cost per Dog = \$42.00
 Average National Grooming Cost per Cat=\$60.00



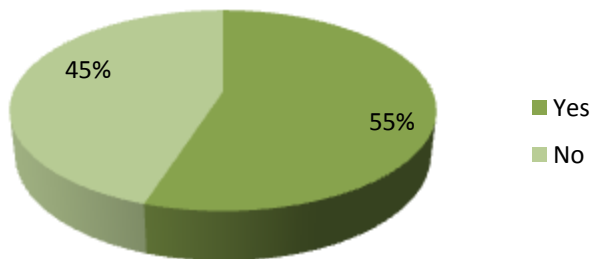
Do you offer Add-On spa treatments?

Yes	53%
No	47%



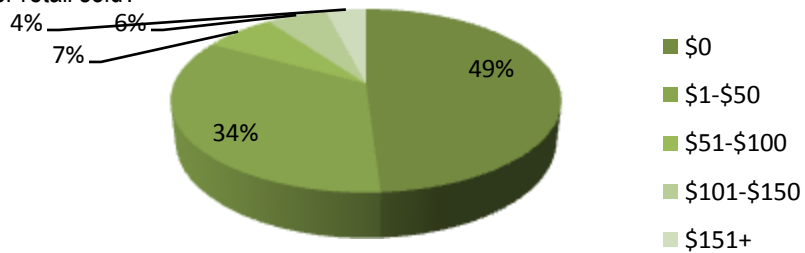
Do you retail grooming (skin/hair coat) products?

Yes	55%
No	45%



What is your average income daily for retail sold?

\$0	49%
\$1-\$50	34%
\$51-\$100	7%
\$101-\$150	6%
\$151+	4%



*Survey results from May 2008 - Present