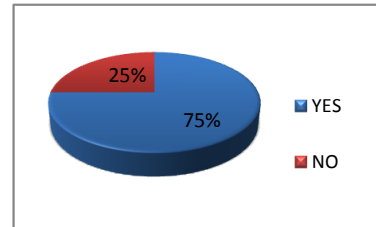


# Ann Arbor Survey Results

September 14, 2008

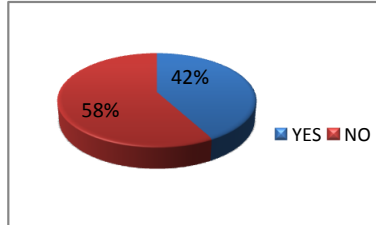
## Do You Offer Add- On Spa Treatments?

YES 75%  
NO 25%



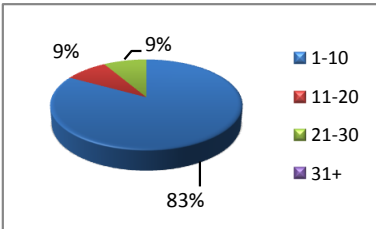
## Do You Retail Grooming (Skin-Hair Coat) Products?

YES 42%  
NO 58%



## How Many Grooms Do You Average Per Day?

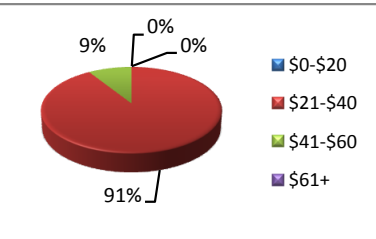
1-10 83%  
11-20 9%  
21-30 9%  
31+ 0%



## What Is Your Average Groom Cost Without Retail?

\$0-\$20 0%  
\$21-\$40 91%  
\$41-\$60 9%  
\$61+ 0%

National Grooming Average \$42.00 per Dog  
National Grooming Average \$60.00 per Cat



## What Is Your Average Income Per Day for Retail Sold?

\$0 58%  
\$1-\$50 42%  
\$51-\$100 0%  
\$101-\$150 0%  
\$151+ 0%

